

Pwyllgor Gwasanaethau lechyd Arbenigol Cymru (PGIAC) Welsh Health Specialised Services Committee (WHSSC) Your ref/eich cyf: Our ref/ein cyf: 13/03/AM2618 Tel/ffôn: 01443 443443 Fax/ffacs: 02920 807854 Email/ebost: director.whssc@wales.nhs.uk

## **Recorded Delivery**

Mr William Powell AM Chair Petitions Committee National Assembly for Wales Cardiff Bay Cardiff CF99 1NA

Friday 19th July 2013

Dear William

## Re: Failure to respond to request for information

Please accept my apologies for the delay you experience in receiving the information requested by the Petitions Committee.

I acknowledge that our internal procedures for responding to enquiries failed in this instance and therefore have instructed an internal review be undertaken into the reasons for the delay in providing a response and will ensure that lessons are learnt and where appropriate action taken to resolve the issues highlighted.

I hope this provides you with reassurance that we are taking action to address the issues identified.

Yours sincerely

Man

## Mr Stephen Harrhy Interim Director of Specialised and Tertiary Services

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Chair/Cadeirydd: Professor Mike Harmer

Interim Director of Specialised and Tertiary Services/Cyfarwyddwr Dros Dro y Gwasanaethau Arbenigol a Thrydyddol: Mr Stephen Harrhy